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STATE OF NEW HAMPSHIRE

PUBLIC UTILITIES COMMISSION

March 9, 2010 - 10:17 a.m.
Concord, New Hampshire

RE: DG 09-141
UNITIL SERVICE CORP.:
Petition by Northern Utilities, Inc.
for approval of proposed financial
hedging program redesign.

PRESENT: Chairman Thomas B. Getz, Presiding
Commissioner Clifton C. Below
Commissioner Amy L. Ignatius

Sandy Deno, Clerk

APPEARANCES: Reptg. Northern Utilities, Inc.:
Susan Geiger, Esq. (Orr & Reno)

Reptg. Residential Ratepayers:
Kenneth E. Traum, Asst. Consumer Advocate
Office of Consumer Advocate

Reptg. PUC Staff:
Matthew J. Fossum, Esq.

Court Reporter: Steven E. Patnaude, LCR No. 52

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1 P R O C E E D I N G

2 CHAIRMAN GETZ: Good morning, everyone.
3 We'll open the hearing in docket DG 09-141. On August 7,
4 2009, Northern Utilities filed a petition for approval of
5 a proposed Financial Hedging Program designed in
6 conjunction with a similar proposal in Maine. The
7 Commission issued an Order of Notice on November 10. A
8 prehearing conference was held on December 7, and a
9 secretarial letter was issued on December 11 approving
10 interventions and approving a procedural schedule
11 culminating in the hearing this morning.

12 Can we take appearances please.

13 MS. GEIGER: Yes. Good morning, Mr.
14 Chairman, Commissioner Below, Commissioner Ignatius. I'm
15 Susan Geiger, from the law firm of Orr & Reno,
16 representing Northern Utilities, Inc. And, with me this
17 morning from the Company is Rob Furino.

18 CHAIRMAN GETZ: Good morning.

19 MR. TRAUM: Good morning, Mr. Chairman,
20 Commissioners. Representing the Office of Consumer
21 Advocate, Kenneth Traum.

22 CHAIRMAN GETZ: Good morning.

23 MR. FOSSUM: And, good morning. Matthew
24 Fossum, on behalf of the Commission Staff. And, with me

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1 this morning are Stephen Frink and Bob Wyatt from the
2 Staff of the Commission.

3 CHAIRMAN GETZ: Good morning. I'm not
4 putting it out there because I'm planning on using it.

5 (Referring to the Chairman's gavel.)

6 (Laughter.)

7 CHAIRMAN GETZ: Just rearranging. Are
8 you ready to proceed, Ms. Geiger?

9 MS. GEIGER: Yes. Thank you very much,
10 Mr. Chairman. Northern would like to call to the stand
11 Mr. Rob Furino.

12 (Whereupon Robert S. Furino was duly
13 sworn and cautioned by the Court
14 Reporter.)

15 ROBERT S. FURINO, SWORN

16 DIRECT EXAMINATION

17 BY MS. GEIGER:

18 Q. Could you please state your name for the record.

19 A. Yes. Hi. Robert S Furino.

20 Q. And, by whom are you employed and in what capacity?

21 A. Unitil Service Corp., as the Director of Energy
22 Contracts for the Unitil companies.

23 Q. I'm sorry, Mr. Furino. What are your responsibilities
24 at Unitil?

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1 A. My responsibilities relate to procurement of energy
2 supplies for the Unitil companies.

3 Q. And, Mr. Furino, I'd like to show you a set of
4 documents that begins with a cover letter dated August
5 7, 2009, and is appended thereto several other
6 documents. The cover letter is from Attorney Gary
7 Epler to Debra Howland. Are you familiar with these
8 documents?

9 A. Yes, I am.

10 Q. Could you please explain for the Commission what these
11 documents are?

12 A. Yes. This is a filing made by Northern on August 7th,
13 2009, seeking the New Hampshire Commission's approval
14 for certain changes to Northern's Hedging Program.

15 MS. GEIGER: And, Mr. Chairman, I'd like
16 to have this set of documents marked as the first exhibit
17 in this docket.

18 CHAIRMAN GETZ: That is so marked.
19 (The document, as described, was
20 herewith marked as Exhibit 1 for
21 identification.)

22 MS. GEIGER: Does the Bench need copies?

23 CHAIRMAN GETZ: We're all set.

24 MS. GEIGER: How about, Mr. Patnaude, do

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1 you need a copy?

2 MR. PATNAUDE: Yes, please.

3 MS. GEIGER: Thank you.

4 BY MS. GEIGER:

5 Q. And, Mr. Furino, did Northern make a similar filing to
6 the one that's just been marked for identification as
7 Exhibit 1 with the Maine Public Utilities Commission?

8 A. Yes, we did. Virtually identical.

9 Q. And, with respect to the filing in New Hampshire and
10 Maine that has just been marked, have you, on behalf of
11 Northern Utilities, engaged in technical sessions with
12 both staffs of the Maine and the New Hampshire Public
13 Utilities Commission regarding this matter?

14 A. Yes, I have.

15 Q. And, have you answered data requests propounded by
16 staffs of both Commissions concerning this filing?

17 A. Yes, I have.

18 Q. And, what, if anything, has Northern done in response
19 to those technical sessions and data response answers
20 that have been provided to the staffs of both
21 Commissions?

22 A. Right. As a result of conversations with and questions
23 from both the Maine and New Hampshire Commission
24 staffs, Northern has made another subsequent filing on

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1 February 17th, 2010 with both the Maine and New
2 Hampshire Commissions, which revises the August 2009
3 filing concerning the proposed changes to the -- excuse
4 me, to Northern's Hedging Program.

5 Q. Mr. Furino, I'd like to show you another set of
6 documents that begins with a cover letter from me to
7 Debra Howland dated February 17th, 2010. Could you
8 please identify those documents?

9 A. Yes. This is the revised petition for proposed changes
10 to the Financial Hedging Program filed on
11 February 17th, 2010.

12 MS. GEIGER: Mr. Chairman, I'd like to
13 have this set of documents marked as "Exhibit 2" for
14 identification.

15 CHAIRMAN GETZ: So marked.
16 (The document, as described, was
17 herewith marked as Exhibit 2 for
18 identification.)

19 MS. GEIGER: Thank you. Does anyone
20 else need a copy of this filing? Okay. Thank you.

21 BY MS. GEIGER:

22 Q. Now, Mr. Furino, did Northern prefile testimony in this
23 docket?

24 A. No, we did not. I understand that Puc Rule 203.06(a)

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1 does not require prefiled testimony to be filed along
2 with petitions. In addition, the Commission did not
3 order Northern to provide prefiled testimony.

4 Q. And, Mr. Furino, do you have any revisions or
5 corrections to make to the filing that's just been
6 marked for identification as "Exhibit 2"?

7 A. No, I don't.

8 Q. And, notwithstanding the fact that neither you nor
9 anyone else from Northern Utilities prefiled testimony
10 in this docket, do you today, under oath, accept as
11 true all of the information that is contained in what's
12 been marked as "Exhibit 2"?

13 A. Yes, I do.

14 Q. Okay. Could you please briefly summarize for the
15 Commissioners the changes that Northern proposes to
16 make to its Hedging Program?

17 A. Yes. Thank you. And, thank the Commission for the
18 opportunity to describe Northern's Hedging Program and
19 its proposed changes. First, as background, Northern
20 revisited the structure of its Hedging Program largely
21 in response to requests from the Maine Commission, for
22 Northern to assess the performance of the Program and
23 to recommend changes as appropriate. Shortly after
24 assuming the ownership of Northern, Unitil began

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1 enhancing its monthly hedging reports to show
2 time-based transactions versus price-based transactions
3 and to summarize the portfolio of contracts that were
4 associated with each season that was being hedged.
5 Northern also enhanced its cost of gas filings to
6 provide clear and transparent purchasing plans for each
7 future season that would be hedged.

8 In April 2009, Northern filed an annual
9 Hedging Report with the Maine Commission, and provided
10 a courtesy copy to the New Hampshire Staff, that
11 identified certain program attributes that might serve
12 to improve the Hedging Program. This led to Northern
13 filing its August 2009 proposal, which has been marked
14 as "Exhibit 1", which precipitated this docket, and
15 ultimately to the revised proposal, Exhibit 2, which
16 reflects significant contributions from the staffs of
17 both Maine and New Hampshire.

18 The proposed redesign builds upon the
19 structure of the current program. In the filing of
20 Exhibit 2, there is a matrix on Pages 3 and 4 that
21 provide a summary of the program attributes Northern
22 seeks to modify. As mentioned earlier, the proposal
23 submitted to both Maine and New Hampshire Commissions
24 are identical, as Northern intends to maintain a common

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1 program in both divisions.

2 I'd like to provide a brief overview of
3 the current program. By means of purchasing NYMEX
4 natural gas futures contracts in a systematic manner,
5 Northern presently hedges between 40 percent and 70
6 percent of its projected pipeline supply requirements
7 for the months of October through May each year.
8 Seasonal hedging programs -- plans, excuse me, are
9 presented with each cost of gas filing, documenting the
10 financial hedging to be performed for the season that
11 begins one year after the period covered in that cost
12 of gas filing. Thus, hedging begins 12 months in
13 advance of service.

14 Under the current program, there are two
15 types of financial hedges; time-based and price-based.
16 Time-based hedges are implemented each month for the
17 12-month period in a dollar cost averaging manner under
18 a schedule designed to meet 40 percent of pipeline
19 supplies. Additional futures contracts, the
20 price-based hedges, may be purchased in response to
21 price drops. Price-based hedges are structured to
22 target three separate pricing points. These are set at
23 65th, 35th, and 20th percentile of historical price
24 range. The pricing points are provided with the cost

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1 of gas filings. For each pricing point below which
2 prices drop, Northern purchases additional futures
3 contracts for an additional 10 percent of pipeline
4 supplies. Thus, in cases where all three price targets
5 are triggered, the total price-based hedges cover

6 30 percent of pipeline supply requirements. And, taken
7 together with the time-based perform -- time-based
8 hedges result in total pipeline supplies of 70 percent
9 being hedged. In the past two years, I believe
10 Northern has triggered all price-based -- all
11 price-based triggers and therefore has hedged
12 70 percent of its pipeline supplies.

13 For the proposed changes, turning to the
14 proposal itself, Northern proposes to redesign the
15 Hedging Program using simple techniques and clearly
16 defined rules meant to provide transparency and
17 structure. Northern proposes four primary changes to
18 the program.

19 First, Northern would adopt a portfolio
20 approach to hedging, whereby Northern would apply both
21 its physically hedged supplies, which include its
22 storage gas, and may include fixed price contracts, and
23 financial program to target beginning each peak season
24 with 70 percent of its requirements available at a

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1 fixed price. And, that's 70 percent of its total
2 requirements, not just its pipeline requirements.

3 The second piece is to introduce a price
4 ceiling. The price ceiling is calculated pursuant to a
5 formula, as described in the filing, above which
6 purchases of futures contracts would be postponed.

7 The third piece is to eliminate the
8 price-based component of the program.

9 And, the fourth would be to introduce a
10 process under which futures contracts that appreciate
11 in value above 40 percent would be sold. We refer to
12 that in the filing as the "Appreciation Rule".

13 The proposed redesign also addresses the
14 structure and timing of program implementation. And,
15 the manner in which price parameters are determined,
16 because the price ceiling may result in postponed or
17 even forgone purchases, Northern proposes to provide
18 its Winter Season Hedge Plan six months earlier than it
19 has in the past, and to begin hedging winter volumes 18
20 months before service, rather than 12, in order to
21 provide time for forgone purchases to be made up in the
22 event that prices would fall.

23 Timing for summer hedges would remain
24 the same. In fact, the proposed volumes for the summer

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1 period would remain the same, at 40 percent of
2 requirements for the months of May and October. Plus,
3 the hedging plans would be provided by the Company only
4 once per year, along with -- which would be provided
5 with the spring cost of gas filings, and it would cover
6 the 12-month period or the summer period 12 months
7 later, and the following winter period, which would be
8 18 months later.

9 Northern has incorporated this proposed
10 redesign of the Financial Hedging Program into its 2010
11 off-peak cost of gas filing submitted to the Maine
12 Public Utilities Commission on February 17th, 2010, and
13 intends to do the same on March 15th, 2010 for the New
14 Hampshire Division.

15 Northern believes that the proposed
16 Hedging Program described will provide significant
17 benefits to ratepayers going forward, in terms of
18 reduced exposure to market volatility and the ability
19 to capture financial benefits of Northern's hedging
20 contracts.

21 The proposed program addresses certain
22 shortcomings in the existing Hedging Program, most
23 notably by introducing price ceilings for hedges, which
24 would avoid purchases during periods of price spikes,

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1 while preserving the opportunity to purchase those --
2 make those transactions at lower prices in the future.

3 The proposal also provides a mechanism
4 to liquidate hedges that have significantly appreciated
5 in value. A few years ago, Northern experienced the
6 situation where it made financial futures purchases at,
7 we'll say at one price, call it \$8, saw those contracts
8 appreciate in value to approximately \$13 or \$14, held
9 those contracts, and then saw those contracts actually
10 expire at about \$5 to 4\$. So, Northern had the
11 opportunity to realize gains from those contracts, but,
12 because its program was blind and didn't allow for
13 that, that opportunity was lost. And, in the end, they
14 expired, worth much less than when they were purchased,
15 creating a loss to the cost of gas.

16 In short, Northern believes the proposed
17 program will offer greater predictability for
18 ratepayers and for the Commissions. Northern will
19 continue to monitor the program and will propose
20 additional changes to the program as appropriate.

21 In closing, from opening remarks anyway,
22 I would like to thank the New Hampshire Staff for the
23 time and effort that they've put in to working with
24 Northern to refine the proposal.

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1 MS. GEIGER: Thank you, Mr. Furino. I
2 have no further questions for this witness. Thank you.

3 CHAIRMAN GETZ: Thank you. Mr. Traum.

4 MR. TRAUM: No questions.

5 CHAIRMAN GETZ: Thank you. And,
6 Mr. Fossum.

7 MR. FOSSUM: Thank you.

8 CROSS-EXAMINATION

9 BY MR. FOSSUM:

10 Q. Sort of I guess to give, by way of background, moving
11 from the older or existing policy to the proposed
12 policy, looking at this current winter of '09-10, what
13 percentage of the Company's supplies were fixed prior
14 to November 1st, if you know?

15 A. Right. I don't have an exact schedule before me, but I
16 would say approximately 88 percent.

17 Q. And, of that 88 percent, what was the Company's storage
18 gas?

19 A. Approximately 55 percent. Again, I don't have the
20 schedule before me.

21 Q. And, to the best of your knowledge, what percentage was
22 due to fixed price contracts?

23 A. Yes. Approximately 10 percent. Northern has a fixed
24 price contract in play for this current winter, and it

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1 will be in play for next winter as well.

2 Q. And, so, it expires following next winter?

3 A. It expires actually the -- Halloween, if you will,
4 October 31st, before the next following winter. So, it
5 does run through the summer.

6 Q. So, it would be October 31st of 2011?

7 A. Correct.

8 Q. And, upon expiration, does Northern expect to have a
9 new fixed price contract to renew that current
10 contract? What are the Company's expectations
11 regarding its fixed price contract?

12 A. The particular contract is not -- the structure of that
13 contract is not typically available these days. That's
14 a little bit of a legacy contract at this point. It's
15 been around for maybe ten years. Northern has not
16 determined exactly how we'll replace that contract.
17 And, we'll take up the matter as part of its Integrated
18 Resource Plan analysis.

19 Q. Now, turning back to this current winter, and taking
20 the numbers that you've given so far, there would be --
21 the percentage of current winter supplies that are
22 fixed through financial hedges would be about, my math,
23 about 23 percent, is that accurate?

24 A. That's about right. Twenty-two (22) percent was going

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1 to be my guess, my answer.

2 Q. And, just for clarity sake, what type of financial
3 hedges does the Company use?

4 A. The Company is purchasing NYMEX natural gas futures
5 contracts for specific futures months associated with
6 the period set forth in the plans that we have for the
7 cost of gas. So, 12 months in advance for the summer
8 and 18 months in advance for the winter period, as
9 proposed.

10 Q. And, that's, at least currently, the only financial
11 instruments?

12 A. That's right. That's correct.

13 Q. Now, under the revised policy, what amount of the
14 supplies would be fixed through strictly financial
15 hedges?

16 A. Well, this gets to the first point that we raised,
17 which was actually a proposal brought to us really by
18 New Hampshire, which is to set or to target 70 percent
19 of supplies available under a fixed price in the
20 beginning of a season. So, Northern has storage that
21 can meet, you know, approximately 55 percent of its
22 requirements, and has the fixed price contract in play
23 for next winter. But, beginning the winter after, that
24 won't be available, unless it's replaced. So, the

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1 answer is that we would target 70 percent, and would
2 include our physical supplies, storage and any fixed
3 price contracts, and make up the difference with
4 financial contracts. In the filing, I think Table 2
5 gives a depiction of what we're proposing in this
6 year's cost of gas filing. This would be found on Page
7 5, bottom of Page 5. And, if we just focus on the
8 winter period, this would be for the Winter 2011-12,
9 we're showing our sendout requirement, we're showing
10 storage from Washington 10 and from Tennessee totally
11 53 percent of the sendout requirement. And, then, the
12 balance to get you to 70 would be entirely made up of
13 financial hedges. Seventeen (17) percent of that
14 sendout requirement is approximately 0.96 Bcf, or 96
15 futures contracts' worth.

16 Q. Thank you. Now, in Exhibit 1, Northern's initial
17 filing, there was the indication that there would be a
18 cap on margin requirements, do you recall that?

19 A. Yes. That was part of our initial proposal.

20 Q. And, that cap was about \$4 million?

21 A. Yes, set at \$4 million.

22 Q. And, is there a cap under the revised policy, as
23 presented in Exhibit 2?

24 A. No. The Company has taken that off the table. There

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1 is no proposed cap of margin requirements.

2 Q. And, why is that?

3 A. The Company realized that margin requirements occur and
4 grow when prices are falling. And, the Company felt
5 that it was the best thing to do for customers to
6 continue purchasing when prices are falling, rather
7 than to suspend program activity. Moreover, the
8 Company feels that some of the measures that we seek to
9 implement, the price ceiling and the Appreciation Rule,
10 will serve to mitigate some of the margin requirements
11 themselves.

12 Q. Now, also in the original filing, there was a provision
13 that would have the Company hedging its storage
14 supplies, do you recall that?

15 A. That's correct.

16 Q. And, that provision does not exist in the revised
17 policy, as shown in Exhibit 2, is that correct?

18 A. That's correct.

19 Q. And, why was that provision removed?

20 A. That provision was removed, again, this was actually on
21 New Hampshire Staff's recommendation, and it did make
22 sense to the Company. What the Company was trying to
23 do with that proposal was to essentially hedge and firm
24 up what would otherwise have been a firm and known

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1 price at the start of the gas season. So,
2 November 1st, following an injection season, the
3 Company would have known what its weighted average cost
4 of gas in storage was. Under the initial proposal, the
5 Company sought to -- proposed to hedge that gas in
6 advance of the injection season, the injection period.
7 But, at the end of the day, really, it does not create
8 any more stability in rates. And, you know, we felt
9 that it did make sense to, you know, to not seek that
10 in the revised proposal.

11 Q. Now, as part of its revised -- as part of, I guess, its
12 current proposal, which is the revised proposal that
13 is, Northern has proposed to, if I understand, to
14 eliminate the price trigger hedges to sell appreciated
15 contracts and to set a price ceiling over which any
16 further purchases would be suspended. Now, could you
17 briefly just explain sort of the benefits to be gained
18 from those three things working in concert here?

19 A. Yes. Sure. Thank you. First of all, the price-based
20 contracts, we did some analysis in responding to
21 questions from the Maine Commission. And, what we
22 found was that the price-based contracts were purchased
23 as prices were falling, this was a good thing, but what
24 happened -- what appears to have happened is that

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1 prices continued to fall. And, although price-based
2 purchases are made as prices fall, within months the
3 time-based prices, again, these are just periodic,
4 regular, every month you're making a purchase, the
5 average price of those time-based contracts would often
6 be lower than the price-based contracts. So, in fact,
7 on Page six of Exhibit 2, the end of the second
8 paragraph we state some numbers, where it says
9 "Transaction Types", that following paragraph. Where
10 we state that, according to our research, "time-based
11 transactions lost approximately 63 cents a decatherm",
12 but "price-based transactions lost \$2.21 per
13 decatherm." And, again, that's because they were
14 purchased at a price, and prices were continuing to
15 drop. So, that's the "why discontinue the price-based
16 aspect of the program?"

17 The other part of that is that, you
18 don't, from a planning perspective, you don't know how
19 much supply you're going to be entering the season with
20 under a fixed price. It could be 75 percent, it could
21 be 88 percent. It would vary with the level of
22 price-based purchases that were made.

23 The price ceilings, the concept of the
24 price ceiling, I touched on it a little bit earlier,

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1 it's to try to avoid purchasing when, for lack of a
2 better term, its not a good time to purchase. In terms
3 of historical prices and recent historical prices, it's
4 when prices are above one standard deviation from the
5 mean, as we've calculated it. And, we believe that, by
6 moving back our purchasing, at least for a winter
7 period, by six months, we would have the ability to
8 withstand or to avoid purchasing during fairly
9 short-lived price spikes, say, four- to six-month
10 periods and then yet still make up those purchases at
11 better times.

12 Q. Thank you. And, you had noted that Northern's
13 requested approval of an identical program from the
14 State of Maine. What status is that request in, to the
15 best of your knowledge, with the Maine Commission?

16 A. Yes. Well, as I mentioned, Northern filed the new
17 program as part of its cost of gas filing in February
18 with Maine. That was well received. Maine is
19 preparing an Examiner's Report, Maine Staff are
20 preparing an Examiner's Report for the Commission,
21 which I believe is due to them next week.

22 Q. Now, it's my understanding that Northern was hoping to
23 have an order from both the New Hampshire and Maine
24 Commissions for effect by April 1st, is that correct?

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1 A. That's correct.

2 Q. And, why April 1st?

3 A. Well, April 1st, because we would implement the program
4 or fully implement the program in late April, as we
5 begin purchases for the subsequent summer and winter
6 periods. And, we wanted to provide an opportunity for,
7 you know, as much of a 30-day window to roll off
8 following an order.

9 Q. And, will implementing the program in April allow the
10 Company to meet its targets, its 70 percent target for
11 the coming winter?

12 A. Yes, it will.

13 MR. FOSSUM: Thank you. I have nothing
14 further. Whoa. Excuses me, I apologize.

15 (Atty. Fossum conferring with
16 Mr. Frink.)

17 MR. FOSSUM: I apologize.

18 BY MR. FOSSUM:

19 Q. You had indicated the Company would be able to make its
20 70 percent target for the coming winter. Will the
21 Company actually be in excess of 70 percent for the
22 coming winter?

23 A. I was speaking to the beginning of the purchasing
24 process, the hedging process for the subsequent winter,

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1 '11-12, which we are proposing with the current cost of
2 gas filing.

3 Q. Right.

4 A. For the current -- for the coming winter, 2010-11, the
5 Company has determined that it already has resources in
6 excess of 70 percent, and has suspended additional
7 purchases under the Financial Hedging Program. We have
8 75 percent available under fixed contracts. And,
9 actually, the question I think came up about Maine,
10 shortly after Northern made the proposal, Maine
11 advisors went to the Commission and requested approval
12 to suspend the price-based portion of the current
13 program. And, so, for the -- and which they did. So,
14 for the past -- for the past six months during this
15 period, Northern has been making price-based purchases
16 for New Hampshire only.

17 As we look at what we have for fixed
18 price supplies coming into the coming winter, we have
19 70 percent available by a combination of storage, fixed
20 price contract, and time-based contracts. In addition,
21 there's another 5 percent that are New Hampshire only
22 price-based contracts. We'll describe this more fully
23 in the cost of gas filing itself.

24 MR. FOSSUM: Now I have nothing further.

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[WITNESS: Furino]

1 Thank you.

2 CHAIRMAN GETZ: Thank you. Commissioner

3 Below.

4 BY CMSR. BELOW:

5 Q. Just to clarify the units, volume units in Table 2, is
6 that decatherms in that?

7 A. Yes, they are decatherms.

8 Q. In the first column, and then the -- what's the unit in
9 the "Futures Contracts" column?

10 A. In the "Futures Contracts" column, those are number of
11 contracts, and they represent 10,000 decatherms each.

12 Q. Okay. And, that's a standard unit in futures
13 contracts, a 10,000 decatherm contract?

14 A. Yes, it is.

15 Q. Okay. So, likewise, on Table 4, those are numbers of
16 contracts of 10,000 decatherms each in Table 4?

17 A. Yes, that's correct. And, Table 4 is the plan that we
18 would provide, we will provide in the cost of gas
19 filings.

20 Q. And, when you delay purchase under a price ceiling, and
21 you have a situation where at some point, say, a month
22 later, prices start trending down, are you saying the
23 purchases, all of the delayed purchases would then
24 occur at the point in time, the day the prices fall

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[WITNESS: Furino]

1 below that ceiling?

2 A. That's right. We would make all those -- we would
3 purchase all those make-up transactions at one time.

4 Q. And, there's no provision that, if you see it's
5 trending down and it keeps going down, you wouldn't
6 spread that over the trend down?

7 A. No. It's -- yes, it's enticing to think about. We
8 couldn't find a way to model that, without certainly
9 risking losing that price itself. So, the idea is it's
10 capturing a price that is, you know, at or below the
11 price ceiling, when you've avoided a price that was
12 above the price ceiling.

13 CMSR. BELOW: Okay. That's all.

14 CHAIRMAN GETZ: Commissioner Ignatius.

15 CMSR. IGNATIUS: Thank you. Good

16 morning, Mr. Furino.

17 WITNESS FURINO: Good morning.

18 BY CMSR. IGNATIUS:

19 Q. The filing in Maine was made it sounds like during
20 February. Is there a requirement that both states
21 approve as is, in order for the program to go forward,

22 or is each state free to make its own independent
23 decision and not affect the other state?

24 A. The Company has not factored in any requirements that

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[WITNESS: Furino]

1 both states do everything the same, and could
2 accommodate changes, as we did this past -- this past
3 winter period really.

4 Q. Thank you. The Appreciation Rule of going to, if you
5 hit a 40 percent appreciation, you make the decision to
6 liquidate the contract. Where does 40 percent come
7 from as the appropriate level?

8 A. Well, that was something that we introduced in the
9 August filing, and we provided quite a bit of data
10 behind that. We looked historically at the likelihood
11 of appreciation at various levels, and did frequency
12 distributions to determine, you know, over the history,
13 say, call it an eight year history of the program,
14 among the things we were trying to do is we didn't want
15 to set the threshold so high that it would never happen
16 or very seldom happen, and we also didn't want to set
17 it so low that it would happen very often and we might
18 lose the opportunity for additional gain. I want to
19 say that, subject to check, that the actual average
20 value, average percentage, based on a history of those
21 contracts that did appreciate by 40 percent or more,
22 was around 15 percent. But, again, we provided a
23 pretty comprehensive write-up on that.

24 Q. And, when you describe purchases that would lead you to

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[WITNESS: Furino]

1 70 percent hedged over time, you always have the
2 question of "percent of what", if you're working with a
3 forecasted load. If load drops, for a variety of
4 reasons, do you continue to have an obligation to make
5 those purchases or do you adjust your target number on
6 the basis of a more updated forecast?

7 A. Yes. Great question. Our intention at this point is
8 that we would continue to implement the program. I
9 think the most likely reason for the forecast to drop
10 or sales to drop would be migration or perhaps
11 conservation, you know, things, you know, if
12 conservation continues. But migration is a big one.
13 If customers were to come back to the service, the
14 supply service offered by Northern, we'd have those
15 supplies. But, certainly, if some supplier came into
16 town and, you know, offered the greatest deal that
17 could be had, and all our customers -- half of our
18 customers left, we'd definitely be making changes.

19 CMSR. IGNATIUS: Thank you. Nothing
20 else.

21 CHAIRMAN GETZ: A couple of questions.

22 BY CHAIRMAN GETZ:

23 Q. I wanted to follow up on Commissioner Ignatius's
24 question about the Appreciation Rule. So, let me just

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[WITNESS: Furino]

- 1 make sure I understand how this works. So,
2 effectively, when you purchase a contract and market
3 price goes above -- 40 percent above the market price
4 or the contract price, then you're going to liquidate
5 the contract, meaning sell it to someone else?
- 6 A. Correct.
- 7 Q. And, then, you're going to have to repurchase or refill
8 that amount?
- 9 A. Under the proposal, actually, we would not do that. We
10 would just take the proceeds, if you will, credit them
11 to the cost of gas. And, then, that would just -- it
12 would stand as it would -- as that. You'd have 69.
13 whatever percent hedged at that point.
- 14 Q. Okay. So, then, though over time, you're going to try
15 to get back to the hedging volume?
- 16 A. Under the proposal, no. Really, it's possible that
17 prices could increase dramatically, and we could sell
18 all the contracts. And, if that were to happen, we'd
19 have what at that time would be a credit to the cost of
20 gas filing itself. You know, I think it's important to
21 realize that Northern has substantial storage, and it's
22 55 percent or so of storage, that provides, you know, a
23 lot of stability, in terms of rates.
- 24 Q. Okay. Thank you. And, then, the other thing was, I

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[WITNESS: Furino]

1 guess following up on Commissioner Below's question
2 about the price ceilings, I guess he was looking at the
3 issue if the price keeps going down. And, I guess, how
4 long could the ceiling be enforced such that you
5 wouldn't be making purchases or is there some concern
6 or vulnerability to that, in a steadily increasing
7 market, that you keep bumping against the ceiling
8 price, and then what happens?

9 A. Right. One of the -- well, if the prices -- if you
10 started the season, prices were high relative to the
11 history, and they just continued to be high, you would
12 have a period that would be a sustained period of high
13 prices. And, you know, the price ceiling is designed
14 and able to protect against more short-lived price
15 spikes, you know, say maybe four to six months, maybe
16 longer, given that the purchasing period is 18 months,
17 and we would still look to purchase even into the
18 supply delivery period. You know, if we had a contract
19 or a set of contracts we were going to purchase, but
20 had not due to the price ceiling, we would, you know,
21 even if it was during that cost of gas, and prices
22 fell, we would purchase them.

23 But, again, you know, you would maintain
24 -- you can't -- essentially, Northern is a price-taker

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[WITNESS: Furino]

1 in this market, and it's trying to structure a program
2 against which you can achieve reasonable results for
3 customers. And, if prices have exploded and stay
4 extremely high relative to the recent historical
5 context, then very few transactions would be made.
6 And, ultimately, customers would pay the cost of gas
7 that would be realized let's call it on a
8 first-of-month index, in the absence of it being a
9 purchase, you know, under the price ceiling. But the
10 structure gives us every opportunity, and, even in that
11 case, gives the customer the opportunity to get a lower
12 price, should prices drop as these futures come to
13 delivery.

14 Q. Okay. And, then, the last thing is about the
15 time-based and price-based transactions that you talked
16 about on Page 6 of Exhibit 2. So, and discontinuing
17 the price-based transaction, that's basically because
18 they didn't deliver the value that they, in theory,
19 they might have, and the more value was delivered under
20 the time-based approach, is that essentially the --

21 A. That's the biggest part of it. And, the other part of
22 it is it provides more structure and allows us to be a
23 little more, you know, to know we're targeting
24 70 percent, as opposed to having this whole other set

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[WITNESS: Furino]

1 out there that may or may not happen.

2 Q. But is it that the theory of, you know, of price-based
3 transactions doesn't hold or it was just -- was it the
4 function of the predefined levels you used against a
5 market that fell a lot further than people anticipated?

6 A. It would -- I would say it's really, in practice, just
7 the experience that was observed over the eight year
8 period in the history.

9 Q. So, it's over the entire period, not just kind of
10 heavily weighted for the last couple of years?

11 A. Yes. There were periods throughout the history that,
12 of course, you know, excuse me, of course, prices, you
13 know, during the last two years have been extremely
14 volatile, very high, very low. You know, so, there
15 was, you know, that period did, you know, push the
16 average substantially, but it was also observed in
17 prior periods as well.

18 CHAIRMAN GETZ: Okay. All right. Thank
19 you. That's all I have. Redirect?

20 MS. GEIGER: Yes. Thank you, Mr.
21 Chairman. Just briefly.

22 REDIRECT EXAMINATION

23 BY MS. GEIGER:

24 Q. Mr. Furino, just so that the record is clear, I don't

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[WITNESS: Furino]

1 believe, in the summary, your summary description of
2 the Company's proposed Hedging Program, you indicated
3 the manner in which the Company would be making reports
4 to the Commission about its hedging practices and
5 activities. Could you please briefly explain to the
6 Commissioners how the Company's proposed modifications
7 to its Hedging Program will differ from its current
8 reporting responsibilities under the current program?

9 A. Yes. Excuse me. And, currently, the Company provides,
10 with its monthly cost of gas update, a monthly report
11 on the Hedging Program. We are looking to enhance
12 that, so that we can show where the Company is at a
13 given point in time, in terms of following, you know,
14 the new program. How we are in terms of being on track
15 towards the 70 percent target. And, so, each month we
16 should be able to see that. And, we would identify the
17 contracts that were sold due to -- liquidated due to
18 appreciation. As well as identifying anything that --
19 any contracts that were not purchased and are queued up
20 for purchase due to the price ceiling. So, we'll be
21 trying to enhance the program. We'll solicit feedback
22 from the Staff as well, to make sure that it's an
23 effective tool for the Commission.

24 MS. GEIGER: Thank you. Nothing

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[WITNESS: Furino]

1 further.

2 CHAIRMAN GETZ: Thank you. Then,
3 hearing nothing else, the witness is excused. Thank you.
4 Mr. Fossum.

5 MR. FOSSUM: Yes. I call Stephen Frink
6 to the stand please.

7 (Whereupon Stephen P. Frink was duly
8 sworn and cautioned by the Court
9 Reporter.)

10 STEPHEN P. FRINK, SWORN

11 DIRECT EXAMINATION

12 BY MR. FOSSUM:

13 Q. Good morning. Could you first state your name and
14 business address for the record please.

15 A. Stephen Frink. And, my business address is 21 South
16 Fruit Street, in Concord.

17 Q. And, you're employed by the Commission and -- are you
18 employed by the Commission?

19 A. Yes, I am.

20 Q. And, what is your position and your responsibilities
21 with the Commission?

22 A. I'm the Assistant Finance Director -- the Assistant
23 Director of the Gas and Water Division. And, I mainly
24 oversee the regulation of the natural gas utilities.

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[WITNESS: Frink]

1 Q. Thank you. Initially, I'd like to ask whether you have
2 any thoughts on, before it escapes everybody's memory,
3 some of the comments that Mr. Furino has made in
4 response to the Commissioners' questions?

5 A. Yes, I do. On the suspended hedging piece, I -- part
6 of the proposal is that there's enhanced hedging. And,
7 we'll know at any point in time where hedges stand, as
8 far as a percentage of the total portfolio that's been
9 hedged. And, this isn't a static program. And, if
10 prices reach the point where they appreciate
11 40 percent, that's going to be in the news and
12 everybody is going to be aware of that. The Company is
13 going to be looking at that, the Commission is going to
14 be looking at it. There's the opportunity to respond,
15 if we believe it's a structural, long-lasting event
16 that will keep prices at a high level, then there's the
17 opportunity to adjust the hedging. And -- or, if it's
18 a situation where we had in 2005, where a hurricane
19 comes in and prices shoot up for a brief period, then
20 maybe we don't do anything and just leave the current
21 program in place.

22 So, this -- another point is, 55 percent
23 of Northern's portfolio is storage gas. And, so,
24 you're always going to have 55 percent of the supplies

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[WITNESS: Frink]

1 going into a winter period at a fixed price. So,
2 spending, right now it would be about 10 percent of
3 your winter supply, once that fixed contract expires,
4 it's more likely to be 20 percent, but it's still a
5 limited amount of price protection that you'd be
6 losing. And, again, we will have -- the Commission
7 will have the opportunity to adjust the hedging, if it
8 feels appropriate.

9 I would also say, I want to address the
10 gains and losses -- well, the gains. The fact that the
11 program calls for realizing gains when it appreciates
12 40 percent, well, to steal a line out of the Maine
13 analysis of hedging, Northern's hedging, "nobody's ever
14 lost money taking a profit." That those gains, if they
15 realize a 40 percent gain, is a credit that will go
16 into the corresponding period for which that was
17 supplied, and those gains will earn interest at prime,
18 and that will offset the cost. If costs continue to go
19 up, you still have that hedge, that profit you
20 realized. If prices drop, well, it's just that much
21 more of a benefit to ratepayers.

22 And, then, the -- I'd like to speak just
23 briefly about the price-based hedges that were in the
24 past. In theory, that was a pretty good program, in

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[WITNESS: Frink]

1 that the thought was, if prices are dropping, and you
2 hedge more supplies, customers are going to be happy
3 that "okay, we've got more hedged, the prices are going
4 to be lower than they were, because these are much
5 lower than the historical prices." So, customers
6 wouldn't complain too much, if -- or, customers would
7 be satisfied to see their prices going down compared to
8 the historical rates.

9 But what happened with the recession in
10 2008 is our prices dropped to such an extent that
11 customers weren't happy seeing a 10 percent decrease in
12 last year's prices, they're reading the news and
13 they're seeing what's happening with energy prices, and
14 wondering why they're not getting 40 percent reductions
15 in their rates.

16 So, really, that triggered the whole
17 review of the existing program, and came -- and the
18 Company and Staff came to the conclusion that maybe
19 customers would be more satisfied having less of their
20 rate locked in place, to where it's more reflective of
21 what's happening in the energy market. So, if
22 customers are reading about natural gas prices that are
23 going up 100 percent, seeing a 50 percent increase in
24 their rates, they're going to be more understanding.

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[WITNESS: Frink]

1 And, on the other side, if it's dropping 40 percent and
2 they see 20 percent, well, they're going to be a little
3 more understanding of that than they are at a
4 10 percent drop. So, really, that was the impetus
5 behind this review and these revisions.

6 Q. Thank you. Now, apart from what you just said, had you
7 filed prefiled testimony in this matter?

8 A. Yes, I did.

9 Q. And, is that the testimony that you filed back on
10 February 23rd in this case?

11 A. Yes, it is.

12 MR. FOSSUM: I'd like this marked as
13 "Exhibit 3" for identification.

14 CHAIRMAN GETZ: So marked.

15 (The document, as described, was
16 herewith marked as Exhibit 3 for
17 identification.)

18 BY MR. FOSSUM:

19 Q. Now, do you have any corrections or additions or
20 changes to that testimony?

21 A. No, I don't.

22 Q. And, if I were to ask you the questions contained in
23 that testimony, would your answers be the same today as
24 they were at the time it was filed?

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[WITNESS: Frink]

1 A. They would.

2 Q. Could you briefly summarize your testimony please.

3 A. Yes. One thing I start with is the objective of the
4 hedging policy, and that's to protect customers from
5 unanticipated price spikes. And, a significant number
6 of utility customers elect the Fixed Price Option where
7 it's available; demonstrating that customers value some
8 level of price protection, and therefore hedging is in
9 the public interest. While it's impossible to
10 determine what level of hedging exactly matches the
11 average risk aversion of Northern's customers, based on
12 the limited studies available the 70 percent target
13 appears reasonable, because it's within the range of
14 hedging performed by other utilities throughout the
15 country and consistent with the amount of fixed price
16 supplies hedged in Northern's winter portfolio.
17 Whereas the amount of fixed supplies in Northern's
18 winter portfolio is currently will in excess under the
19 current Hedging Program.

20 Assessing the impact of Northern's
21 current hedging policy on rate volatility reveals that
22 there's been a limited impact, which isn't surprising
23 considering, even with all the price triggers in effect
24 this winter, only 23 percent of your supplies are

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[WITNESS: Frink]

1 hedged through financial hedges, compared to
2 approximately 60 percent that's hedged through storage
3 gas and fixed contracts. And, while the impact on rate
4 volatility has been limited, so has the hedging costs.
5 Looking at the hedging costs for the current winter
6 period, they amount to approximately one-third of
7 one percent of total gas costs, and that includes
8 utility personnel costs, which are not likely to
9 change, even if hedging were to be eliminated. So,
10 while hedging may provide only limited rate stability,
11 it comes at a very small cost.

12 Northern's revised hedging policy will
13 lower hedging costs. And, if there is a severe spike
14 in natural gas prices, the proposed program would lock
15 in profits and suspend hedging. If such an event were
16 to occur, this happened with the hurricanes Katrina and
17 Rita in 2005, the Company and the Commission would have
18 the opportunity to assess the situation at that time
19 and determine if additional hedging would be
20 appropriate.

21 For the most part, my testimony ignores
22 the fluctuations in natural gas commodity prices,
23 assuming that they average out over time, consistent
24 with the experience under the current program in which

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[WITNESS: Frink]

1 there has been a net loss of approximately one percent
2 of the total gas costs for that period. At this time,
3 natural gas prices are relatively low, compared to the
4 highs and lows over the past seven years, indicating
5 that there is a greater probability of hedging gains
6 than losses at current prices. While there may be
7 continued losses, any such losses will be limited,
8 compared to recent losses.

9 I recommend approval of the Northern
10 revised hedging proposal as, in conjunction with
11 physical hedges of fixed price contracts, it will
12 provide additional rate protection at minimum cost.

13 Q. Thank you. I wanted to clarify with you one thing.
14 You had mentioned that a significant number of
15 customers elected the Fixed Price Option where it's
16 available. Does that include a Fixed Price Option with
17 Northern?

18 A. No. The Fixed Price Option is available with New
19 Hampshire Gas Company, in Keene, and with National Grid
20 New Hampshire. And, at one point, Northern did have a
21 Fixed Price Option, it was a pilot program for one
22 year. And, they asked to terminate it after the first
23 year, and hedge for everybody, to stabilize prices for
24 everybody, and the Commission granted that request.

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[WITNESS: Frink]

1 But, for the New Hampshire -- the
2 National Grid New Hampshire and the New Hampshire Gas
3 hedging, in my testimony, there is an attachment that
4 shows the results of those programs and participation
5 in those programs. And, participation is at its lowest
6 for EnergyNorth, right now at 15 percent, it has been
7 as high as 30 percent, and, for New Hampshire Gas, I
8 believe it's somewhere in the range of 20, to almost
9 46 percent that participated in the program. A lot of
10 that just depends on what's in the news at the time
11 those rates are available.

12 Q. And, just to be clear, that you take from that that
13 customers do value some degree of reduction in their
14 volatility?

15 A. Those customers have to pay a premium to lock in those
16 rates. So, they're willing to pay an additional cost
17 for price certainty. So, yes.

18 MR. FOSSUM: Thank you. I have nothing
19 further at this time.

20 CHAIRMAN GETZ: Thank you. Mr. Traum.

21 MR. TRAUM: Thank you. Just a couple of
22 questions, Mr. Frink.

23 CROSS-EXAMINATION

24 BY MR. TRAUM:

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[WITNESS: Frink]

1 Q. On Page 12 and 13 of your testimony, Exhibit 3, you lay
2 out that one of the reasons for moving to this new
3 Hedging Program is the potential impact on
4 non-migrating customers of migration, that the new
5 Hedging Program might reduce those costs?

6 A. That's correct.

7 Q. And, at the bottom of Page 12 therein, you mention that
8 "customers switching from firm sales to transportation
9 must remain on transportation service for a minimum of
10 twelve months." Now, that's the standard policy, and
11 you're not proposing to change anything here?

12 A. No. That's correct. We're not changing the
13 transportation tariff, transportation service tariffs.

14 MR. TRAUM: Thank you. That's all I
15 have.

16 CHAIRMAN GETZ: Thank you. Ms. Geiger?

17 MS. GEIGER: I have no questions for
18 Mr. Frink. Thank you.

19 CHAIRMAN GETZ: Commissioner Below?
20 Commissioner Ignatius?

21 CMSR. IGNATIUS: I don't.

22 CHAIRMAN GETZ: Nothing from the Bench.

23 And, so, the witness is excused. Thank you, Mr. Frink.

24 Is there any objection to striking the identifications and

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1 admitting the exhibits into evidence?

2 (No verbal response)

3 CHAIRMAN GETZ: Hearing no objection,
4 they will be admitted into evidence. Is there anything
5 before we hear closing statements?

6 (No verbal response)

7 CHAIRMAN GETZ: Hearing nothing, we'll
8 start with Mr. Traum.

9 MR. TRAUM: The OCA is not taking a
10 position on this filing.

11 CHAIRMAN GETZ: Thank you. Mr. Fossum.

12 MR. FOSSUM: Thank you. Having reviewed
13 the initial proposal, as well as the Company's revisions
14 to it, and those amendments brought about through the
15 discovery process, both here and in Maine, Staff would
16 recommend that the Commission approve the revised hedging
17 policy as proposed by Northern.

18 While it is the case that hedging
19 doesn't have a huge impact on price volatility, it's also
20 true that, for Northern, the costs for hedging are
21 relatively small. Thus, it would seem the reduction in
22 volatility is worth the small cost. This would seem
23 especially true at present where the risk of price
24 increases appears to outweigh the risk of price -- of

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1 significant price decreases, and having an appropriate
2 hedging policy in place would help to protect against such
3 risks. Therefore, Staff supports the revised policy, in
4 that, with little cost, the Company would have a new
5 policy that would help shield its customers and itself
6 from a sometimes volatile natural gas market. Thank you.

7 CHAIRMAN GETZ: Thank you. Ms. Geiger.

8 MS. GEIGER: Thank you, Mr. Chairman.

9 Northern greatly appreciates all the time and effort that
10 the New Hampshire and Maine staffs have put into reviewing
11 both the initial filing, technical sessions, data
12 requests, informal communications, and all the efforts
13 that have led up to the filing of the revised Hedging
14 Program proposal, which has been marked in this docket as
15 "Exhibit 2". Northern believes it's an improvement over
16 its existing hedging proposal and we therefore ask the
17 Commission to approve it.

18 Again, we'd like to thank the Staff, the
19 Office of Consumer Advocate and the Staff and Consumer
20 Advocate in Maine for all of their work on what we think
21 is an improved proposal for the Commission's
22 consideration.

23 In addition, as Mr. Furino indicated at
24 the end of his testimony, the enhanced reporting

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1 requirements, I believe, or the reporting obligations
2 under the existing program will give the Commissioners and
3 Staff added knowledge and information every month about
4 where the Company stands with its hedging activities.
5 And, therefore, if there are any problems that Staff sees
6 or any issues that the Company wants to bring to the
7 Staff's and the Commission's attention, we can do that on
8 a monthly basis, rather than waiting every six months
9 during the reports on the COG. Thank you.

10 CHAIRMAN GETZ: Thank you. Then, we'll
11 close this hearing and take the matter under advisement.

12 MS. GEIGER: Thank you.

13 (Whereupon the hearing ended at 11:19
14 a.m.)

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